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IS-Talk Deployment MINIMUM NETWORK REQUIREMENTS

The IS-Talk Cloud PBX has been designed to be as un-intrusive to a LAN as possible, however for the IS-Talk service to perform at its best the following items are required from a company's network.

- 1. An Internet connection that has a minimum of 1M upload speed and 3 M download
We prefer a internet connection with 3M up and 10M down. If you do not have this we can help get you the required service.*
- 2. If no Router/Firewall is deployed by the client and the ISP modem is acting as the network router then the modem **MUST** have a public static IP address provided by the carrier/ISP.*
- 3. A network switch with enough ports to support all network devices including phones. PoE (Power over Ethernet) is preferred.*
- 4. Each location that a phone is to be deployed there must be a network CAT-5 ethernet connection. It does not have to be separate from the computer. Note our phones do not work wireless.*
- 5. Power outlet within 5 feet of phone location or PoE network switch.*

Non- Required but strongly recommended

- A company IT Vendor for us to work with that will understand the requirements*
- Customer provided basic router/firewall that supports VoIP. We offer a cost effective basic router for \$250*. It has basic QoS which will insure a quality voice call.*
- PoE (Power Over Ethernet) network switch. This will provide the phones with power to eliminate the need for a power supply & cable at the desk for the phone. We offer a cost effective basic 4 Port PoE switch for \$125* or an 8 port PoE for \$350*.*
- Battery Back Up on both the carrier modem & the LAN switch. If switch is not PoE we suggest putting a backup at each workstation. We offer a 15-30 min. battery backup for \$120**

**Does not in sales tax or installation*

If a customer does not have a network company we offer the packages to ensure a quality install of their new IS-Talk Cloud PBX. Please see the next page.

The installation noted on the solution agreement is based on a "Plug & Play" model. It makes the assumption that a client has a full functioning network with basic network equipment installed.

IS-Talk Tech Support Doc: IS-Talk Cloud PBX Network Requirements

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IS-Talk Cloud PBX advanced installation Package:

Installation will cover the installation & setup of the below network appliances, configuration of the ISP modem and connection of the IS-Talk IP Phones only. NO computers, printers or other network appliances will be set up. If you would like those set up we are happy to provide you a quote for a full network solution. The package chosen does not include installation of network cables if needed. Installation of network cables is an additional cost, please see your salesperson or project manager

Advanced Installation Package

- 1- VoIP Router/Firewall with QoS**
- 1- x Port PoE 10/100 unmanaged switch**
- 1- Battery Backup**
- 1- ISP Modem Configuration**
- 1- Testing**

Up to 4 - Phones \$650.00

5 to 8 - Phones \$850.00

9 to 12 - Phones \$1,350.00

Above 13 - Ask your salesperson for a quote